

PUSH PLAY HOLDINGS PTY LTD A.B.N.19.960.890.539
WEB SITE EXCHANGE / REFUND FORM

Push Play Online provides a totally FREE exchange policy within Australia.

That means, unless otherwise specified, you can return any purchased items (including sale items) for an exchange. To take advantage of this policy you need to ensure:

- You email your intention to exchange a purchased item is indicated within 7 days of the delivery date, specifying the item(s) to be exchanged.

WE WILL ISSUE YOU AN EXCHANGE AUTHORISATION NUMBER VIA EMAIL WITHIN 24HOURS.
(This will enable you to track your exchange / refund at any time just by quoting this number to our office.)

- The purchased item(s) must be returned in new, unworn, unwashed and perfect condition, and must have all tags and branding still attached.

- This Exchange/Return Form is correctly and completely filled out, and is signed and dated.

PushPlay will not accept the return of any item(s) which we consider 'used' in any way. Please note, in such cases, the 'used' item(s) will be returned to you and you will be charged for any and all additional freight costs.

In the event of an item being exchanged, the replacement item will be sent free of any additional freight charges for the first exchange only. Freight charges on subsequent exchanges in relation to a specific original purchase will be paid by you.

Please make sure any item being returned from outside Australia is endorsed 'RETURN OF GOODS'.

In the case of an exchange/ return, your purchase will be exchanged / refunded ASAP. However please allow up to 10 days during peak periods.

Purchaser's Name: _____

Order #: _____

Item(s) being returned are for EXCHANGE / RETURN (please circle)

I confirm that all garments are being returned in new, unworn, unwashed and perfect condition.

I give permission for any difference in price on the item(s) being exchanged to be charged or re-credited to my original payment method.

Signed: _____

Date: _____

Exchange Instructions: _____
(if exchanging)

Reason for Return: _____
(if returning)

Comments/Feedback: _____